



AV Service Technician

About Us

Founded in 2001, Siyan Ltd is a production design and rental company servicing concerts, tours, festivals and special events. Situated in Marlow, a stone's throw from the River Thames, we supply events across the UK, Europe and beyond all year round. We have an extensive stock of entertainment technology, which you'll be part of the team prepping, de-prepping and keeping in good working order.

Our people are at the heart of everything we do, so we'll work with you to understand and achieve your career goals, helping you to develop your career within a fun and friendly environment.

About The Role

Team Siyan is looking to hire a technician who will be inhouse prepping and maintaining technology.

We're looking for a highly motivated candidate with some experience in video, LED, general AV and/or control systems. You'll be maintaining our stock, ensuring it remains in good condition and is ready for hire.

Key Responsibilities: -

- Maintaining the AV department equipment by inspecting/cleaning and repairing as necessary with our service and repair department
- Testing and prepping kit as per job requirements in a timely fashion
- Checking in and checking out equipment as per procedures
- Organising storage of AV stock as per working policy
- Testing and repairing equipment
- Working as part of our wider team to help deliver exceptional service to our clients, this may include loading of vans and truck as well as assisting the warehouse team in general duties
- Developing and improving working practices to ensure equipment stays in good condition
- Soldering and micro soldering LED
- Carrying out stock checks and assisting with company stock control procedures

Our standard working hours are 9-5:30 (including a 30 minute paid lunch break), but due to the nature of the entertainment industry the role will include regular overtime, including early starts, late finishes and weekend working (6 weekend days over a 3 month period)



About You

Essential:

- Basic computer skills
- Attention to detail and high standards of workmanship
- Good level of written and verbal communication
- Numerical skills (a large part of the job involves accurately counting items)
- Ability to load and unload trucks and carry out other manual handling tasks safely
- Flexible attitude to overtime as required, including some late nights, early mornings and weekends
- Ability to work under pressure and meet critical deadlines
- Ability to follow company H&S procedures and safe systems of work

Desirable (but we can provide additional training in all these areas.):

- Experience or awareness of entertainment industry AV, LED or lighting technologies
- Basic electrical knowledge
- Soldering ability / Micro soldering experience advantageous
- Counterbalance forklift license
- Previous experience in the entertainment industry



Equal Opportunities:

Siyan is an equal opportunities employer. We are committed to making an inclusive environment for all our employees and are happy to make any reasonable arrangements in order to help you apply for this role. If you need any assistance or for us to make any special provisions, e-mail us at info@siyan.co.uk

Guaranteed Interview Scheme:

Thank you for taking the time to read about us and about the role. If you're interested in finding out more about Siyan, please get in contact with us at info@siyan.co.uk or by calling 01494 532820. Anyone applying or interested in applying is welcome to come and visit us first in order to find out more about our company.

To apply please send a CV and a paragraph about why you think you're the right person for the job to info@siyan.co.uk. We will try to reply to everyone, but if you haven't been contacted within 14 days of your application then you have not been successful on this occasion.

Siyan is an equal opportunities employer. We are committed to making an inclusive environment for all our employees and are happy to make any reasonable arrangements in order to help you apply for this role. If you need any assistance or for us to make any special provisions, e-mail us at info@siyan.co.uk

We aim to employ a diverse range of talented people, who enjoy working at Siyan and have a fulfilling career with us. Our people should reflect the communities we serve, and we understand that some groups may experience additional barriers when applying for a new role. In order to positively address this, we welcome applicant who meets the minimum criteria and declares they are from other than white backgrounds, have a disability or are not male. If you wish to be considered under our guaranteed interview scheme, you must indicate this when sending in your application. By doing so you consent for this to be disclosed to the recruitment team in order to arrange an interview. If you do not wish to disclose this information we will be unable to guarantee you an interview and will consider your application alongside all other applications.

Benefits:

Company pension
On-site parking
Private medical insurance
Ability to commute/relocate:

Marlow SL7 1YA: reliably commute or plan to relocate before starting work (required)

Work Location: In person